



ROVOS RAIL

JOURNEY
INFORMATION

Cape Town

2018 & 2019

Fact Sheet

Train Specifications

General Information

Terms & Conditions

The Most Luxurious Train in the World

ROVOS RAIL

PRETORIA HEAD OFFICE 1 Transnet Ave, Capital Park 0001 • PO Box 2837 Pretoria 0001 South Africa • T: +27 (0) 12 315 8242 F: +27 (0) 12 315 8320
 CAPE TOWN OFFICE 1 Adderley St, Cape Town 8002 • PO Box 50241 Waterfront 8002 South Africa • T: +27 (0) 21 421 4020 F: +27 (0) 21 421 4022
 ST JAMES GUESTHOUSES Manor 108 Main Rd, Seaforth 96 Main Rd, Homestead 1 Ley Rd, Cape Town 7945 • T: +27 (0) 21 788 4543 F: +27 (0) 21 788 9590
 ROVOS RAIL E: reservations@rovos.co.za W: www.rovos.com • ST JAMES E: guesthouses@rovos.co.za W: www.stjamesguesthouses.com



CAPE TOWN JOURNEY



This 1 600-kilometre meander is a perfect illustration of South Africa as a world in one country. Travel the grasslands of the gold-rich Highveld to the haunting barrenness of the Great Karoo; trundle through the spectacular mountain ranges and scenic winelands of the Cape. Journey's end is Cape Town, the Mother City of South Africa, cradled by the imposing bulk of Table Mountain, Devil's Peak and Lion's Head. Highlights of the north- and southbound routes include a visit to the historic village of Matjiesfontein; this authentic perfectly preserved Victorian Village – founded by Mr Logan as a refreshment stop in 1890 – also boasts an impressive museum on the platform. Another stop is made in Kimberley providing an opportunity to enjoy a city tour and a visit to the Diamond Mine Museum and the world's largest man-made excavation, the Big Hole. *Available in reverse.*

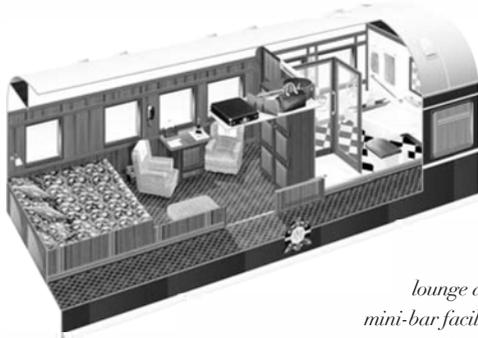
PRETORIA to CAPE TOWN		CAPE TOWN to PRETORIA	
DAY 1		DAY 1	
15h00	Depart from Rovos Rail Station aboard the Pride of Africa and travel south via Johannesburg through the goldfields of the Witwatersrand.	11h00	Depart from Platform 23 at Cape Town Station and travel inland through the winelands.
16h30	Tea is served in the lounge and observation cars.	13h00	Lunch is served in the dining cars.
19h30	Dinner is served in the dining cars. Overnight on board the train.	16h30	Tea is served in the lounge and observation cars.
DAY 2		DAY 2	
07h00	Breakfast is served until 10h00.	07h00	Breakfast is served until 10h00.
10h00	Visit the Big Hole and Diamond Museum in Kimberley.	13h00	Lunch is served in the dining cars.
12h30	The train departs for Matjiesfontein via De Aar.	14h30	Arrive in Kimberley for a tour of the renowned city, the Diamond Mine Museum and the extraordinary Big Hole.
13h00	Lunch is served in the dining cars.	16h30	Tea is served as the train departs Kimberley.
16h30	Tea is served in the lounge and observation cars.	19h30	Dinner is served in the dining cars. Overnight on board the train.
19h30	Dinner is served in the dining cars. Overnight on board the train.		
DAY 3		DAY 3	
07h00	Breakfast is served until 10h00.	07h00	Breakfast is served in the dining cars until 10h00 as the train travels via Krugersdorp and Johannesburg through the goldfields of the Witwatersrand towards Pretoria.
08h15	Visit the historical village of Matjiesfontein.	12h00	Arrive at journey's end at Rovos Rail Station in Capital Park, Pretoria.
10h30	The train departs for Cape Town via Worcester.		
13h00	Lunch is served in the dining cars.		
18h00	Arrive at Cape Town Station, Platform 24.		
MEALS ON THE TRAIN (unless adjusted) Breakfast 07h00-10h00 • Lunch 13h00 • Tea 16h30 • Dinner 19h30.			
RACK RATE ONE WAY PER PERSON SHARING includes accommodation, meals, all alcoholic and other beverages, 24-hour full room service and limited laundry while on board the train, as well as excursions accompanied by a qualified tour guide (where applicable) and government tax.			
RATE: 1 OCTOBER 2017 - 30 SEPTEMBER 2018			
Pullman Suite R18 950 pps	Deluxe Suite R28 650 pps	Royal Suite R38 150 pps	Single Supplement +50%
RATE: 1 OCTOBER 2018 - 30 SEPTEMBER 2019			
Pullman Suite R20 600 pps	Deluxe Suite R31 100 pps	Royal Suite R41 400 pps	Single Supplement +50%
<p>SCHEDULE: Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by factors beyond our control. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. The departure and arrival times are approximate and cannot be guaranteed. We caution against same-day air travel on departure or arrival days due to possible delays with flights or the train. Please check schedule with reservations@rovos.co.za or on www.rovos.com.</p> <p>BOOKING: Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed. Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price and these fees will not be waived.</p> <p>INSURANCE: Travel and cancellation insurance is compulsory. Our cancellation fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local travel agent or credit card service provider.</p> <p>PASSPORTS & VISAS: The onus is upon the client to ensure that passports and visas are valid prior to departure for Africa. On the various journeys we travel through South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia and Tanzania. Please enquire with us or check with the relevant embassies in good time regarding applications. Visas are also available through booking agents. Passports must have at least three blank VISA pages (five for Dar es Salaam Journey) and must be valid for at least six months from your return-home date.</p> <p>HEALTH Passengers are advised to take anti-malarial precautions and vaccinations as might be prescribed. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania.</p>			

TRAIN SPECIFICATIONS

LxW in CM

Royal Suites ±16 SQ METRES

DOUBLE BED 189x189
TWIN BED 189x94 (*Matresses side-by-side*)



*lounge area
 mini-bar facilities
 air-conditioning
 bathroom with bath and shower
 luggage shelf, cupboards and safe*

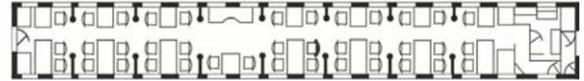


Public Areas

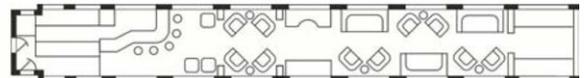
LOUNGE CAR



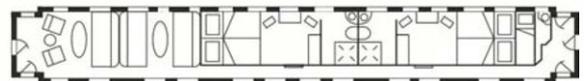
DINING CAR



OBSERVATION CAR

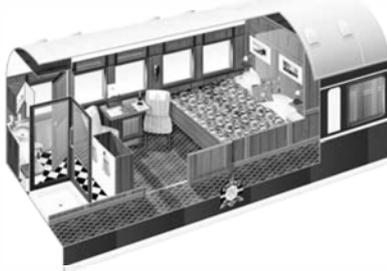


CLUB LOUNGE CAR

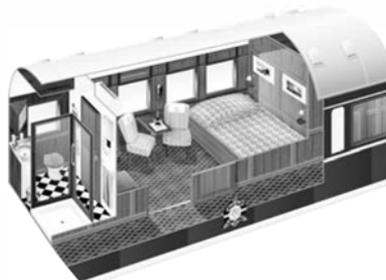


Deluxe Suites ±10 SQ METRES

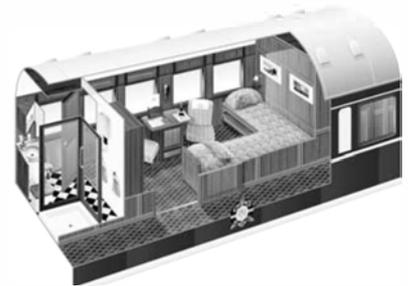
LENGTHWAYS DOUBLE OR TWIN
Double Bed 189x189
Twin Bed 189x94 (*Matresses side-by-side*)



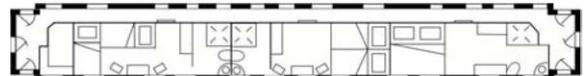
CROSSWISE DOUBLE
Double Bed 189x160



L-TWIN
Twin Bed 189x90

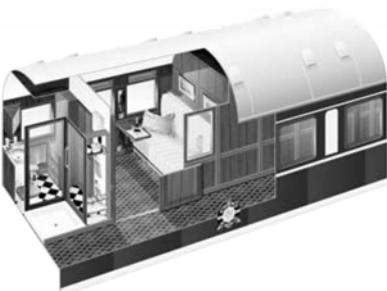


Mini-bar facilities, air-conditioning, bathrooms with shower, luggage shelf, cupboards and safe

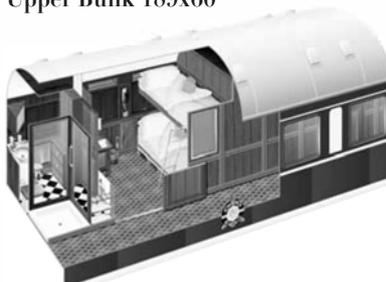


Pullman Suites ±7 SQ METRES

DAYTIME SOFA COUCH
189x90



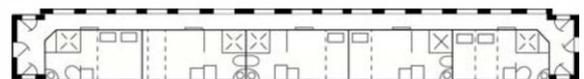
NIGHT-TIME UPPER AND LOWER
Lower Bunk 189x90
Upper Bunk 189x60



NIGHT-TIME DOUBLE OR TWIN
Double Bed 189x150
Twin Bed 189x75 (*Matresses side-by-side*)



Mini-bar facilities, air-conditioning, bathrooms with shower, luggage shelf, cupboards and safe



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GENERAL INFORMATION

BOOKING: Upon written request via email/fax and subject to availability, we will **PROVISIONALLY** book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be **CONFIRMED**. Conditions apply (see below).

CANCELLATION: Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local travel agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

INDIVIDUALS: PAYMENT SCHEDULE

Duration in DAYS = ON the specified amount of days BEFORE the tour's departure date

TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED	Over 275 DAYS ±9 months	275 DAYS ±9 months	120 DAYS ±4 months	Over 60 DAYS ±2 months	60 DAYS ±2 months
Cape Town, Victoria Falls, Durban				25%	100%
Golf Safari, African Collage, Namibia, Dar es Salaam	25%*	25%**	25%***	25%	100%

* Over 275 days before departure: a provisional booking will be held for 21 days after which a 25% deposit is due within 14 days of written confirmation.

** 275 days before departure: a provisional booking will be held for 14 days after which a 25% deposit is due within 14 days of written confirmation.

*** 120 days before departure: a provisional booking will be held for 7 days after which a 25% deposit is due within 14 days of written confirmation.

INDIVIDUALS: CANCELLATION POLICY

CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE	Over 90 DAYS ±3 months	90 DAYS ±3 months	60 DAYS ±2 months	30 DAYS ±1 month
Cape Town, Victoria Falls, Durban			25%	100%
Golf Safari, African Collage, Namibia, Dar es Salaam	10%	25%	50%	100%

GROUPS of 10 or more guests: PAYMENT SCHEDULE AND CANCELLATION POLICY

TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED	365 DAYS ±12 months	245 DAYS ±8 months	180 DAYS ±6 months	120 DAYS ±4 months	60 DAYS ±2 months
Cape Town, Victoria Falls, Durban			10%	20%	100%
Golf Safari, African Collage, Namibia, Dar es Salaam	10%	30%		50%	100%

• For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.

• 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).

• 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).

• 180 days before departure: the agent/group must release 100% of the unsold space.

SCHEDULING TIMES, ROUTES AND EXCURSIONS: We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points. We caution against same-day air travel on departure or arrival days due to possible delays with flights or the train.

PASSPORTS AND VISAS: The onus is upon the client to ensure that passports and visas, as may be required, are valid prior to departure for Africa. On the various journeys we travel through South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia and Tanzania. Some nationalities are eligible to purchase port-of-entry visas. Immigration forms will be available on board. Please ensure you have a minimum of US\$200 in cash with you. **Please enquire with us or check with the relevant embassies in good time regarding applications.** Visas are also available through booking agents. Passports must have at least **three blank VISA pages (five for Dar es Salaam Journey)** and must be valid for at least **six months** from your return-home date.

CONSULATES in South Africa	WEBSITE ADDRESS	CONSULATES in South Africa	WEBSITE ADDRESS
BOTSWANA	www.botswanaconsulate.co.za	TANZANIA	www.tanzania.org.za
NAMIBIA	www.namibia.org.za	ZAMBIA	www.zambiapretoria.net
SWAZILAND	www.swazihighcom.co.za	ZIMBABWE	www.zimbabweconsulate.co.za
South African Department of Home Affairs can assist with all visa and travel-related enquiries			www.home-affairs.gov.za

HEALTH:

- Please ensure you have filled out the **Reservation Form** to indicate if you have any medical conditions, physical disabilities or allergies. There is a basic First Aid Kit on board. We have a doctor on board on the Dar es Salaam trip.
- Anti-malarial precautions are recommended. Malaria areas: Swaziland, Kruger Park, Northern Botswana, Zimbabwe, Zambia, Etosha, Tanzania. Recommended immunisations (*not required*): Hepatitis A, Polio, Tetanus, Cholera (low risk).
- A **Yellow Fever/Medical Exemption Certificate** is **essential** if travelling to/from **Tanzania**. Although all countries travelled through don't require this, countries guests return to **after** the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA *local* 0861 300 911 or *international* +27 11 214 9030.

CURRENCY:

- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Any off-train expenses or additional excursions booked while on the train are to be paid with US Dollars. Hotels and major dealers accept credit cards.
- US Dollars printed before year 2006 won't be accepted. Low denominations recommended for shopping/gratuities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate. The Gift Shop on board might exchange money if currency is available, but it is not normally catered for.

GRATUITIES: Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there is a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis (share) among the staff on board. An amount between ZAR100-200 (± US\$10-20) per person per night is suggested, depending on the length of your journey.

LOCOMOTION: Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station only.

THE TRACK: The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below creating that impression. We restrict the train to 60km/h (37mph) and over bad sections reduce speed to as little as 20km/h (12mph). If you find it noisy, earplugs are available.

CUISINE: Meals are served in one sitting only in the charming Victorian atmosphere of the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07h00-10h00 • Lunch: 13h00 • Tea: 16h30 • Formal Dinner: 19h30. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

DIETARY REQUIREMENTS: We will do our best to cater for dietary requirements provided a detailed request has been made on the **Reservation Form**. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret we are unable to prepare meals requiring strict religious observance in the preparation.

DRESS: For days on the train dress is **smart casual**. Evening attire is more formal – for gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. For off-train excursions we strongly recommend comfortable walking shoes, sun lotion and hats. If required, blankets and rain capes are available. For game drives, which are on open vehicles, please dress accordingly: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Please see average temperatures as a guide.

CHILDREN: Please be sensitive to the adult atmosphere of the train by keeping your children respectful and quiet. Long journeys are not recommended for under 13s. There are no child-minding facilities or activities for children on board. See Child Policy.

MOBILE DEVICES AND INTERNET: In maintaining the spirit of travel of a bygone era, there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other passengers is confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. Internet is available at our lounge in Cape Town, Rovos Rail Station, Tau Game Lodge, Victoria Falls Hotel, Mokuti Lodge and most of the other Namibia Safari accommodation.

SMOKING: On board the train, smoking is allowed in the Club Lounge only. Please note on the **Reservation Form** provided if you are smoking or non-smoking so that the appropriate room might be requested at the hotels. Smoking is allowed in the privacy of your suite, but please be mindful that the train is generally made up of wood; please don't throw flammable items such as cigarette or cigar butts off the train as bush fires in Africa are a constant and dangerous hazard.

LAUNDRY: There is a limited laundry service on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are not able to handle a week's worth of laundry. Please note that while we are providing a complimentary service we cannot be held responsible for items that may be damaged or lost in the process. There are no dry-cleaning facilities en route or on board the train.

LUGGAGE: Each suite has a luggage rack that runs its length providing ample space for storage. On selected annual journeys, guests are provided with a Rovos Rail tog bag that can be used for overnight trips or hand luggage on aircraft.

AMENITIES: Rovos Rail provides the following amenities: soap (25g), tissues, shampoo (60ml), conditioner (60ml), bath and shower gel (60ml), hand and body lotion (60ml), lip balm (4.8g), Sun Cream SPF30 (8ml), insect repellent gel (8ml), round cotton wool, ear buds, a shoe mit, nail file, small sewing kit and a shower cap.

GIFT SHOP: There is a small gift shop on the train and at Rovos Rail Station. Due to the varying exchange rates, credit cards are preferred. The host/ess on duty has a basic First Aid Kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfil any administrative requirements and check your onward arrangements. Stamps are available for sale and postcards may be posted in the post box at the entrance to the Observation Car or at Rovos Rail Station.

SPECIAL OCCASIONS Please note on the **Reservation Form** if you are celebrating a special occasion as we'd like to share it with you.

BOOKS, MAGAZINES AND GAMES There are board games, playing cards, a card table (dependent), books and magazines available for your use in the Lounge and Observation Cars. In your suite is a *Journeys* magazine featuring articles of interest related to your route.

ELECTRICAL CURRENT AND ADAPTORS 220V AC 50Hz 3-point round-pronged wall plugs, 110V/220V 2-pin plugs for shavers. International adaptors available.

SAFES: An electronic safe is provided in the cupboard in each suite.

TELEPHONE: There is an internal telephone system on board. Numbers are listed on the provided Guest/Rooming List.

TEMPERATURE AND AIR-CONDITIONING: All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air-conditioner with temperature controls that can also be set to heat mode. Fresh-air intake is solved by opening a window. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed. See guide...

AVERAGE TEMPS	JAN/FEB		MAR/APR		MAY/JUN		JUL/AUG		SEP/OCT		NOV/DEC		Rainfall	TIME
AREA	Min	Max	Months	ZONE										
Cape Town, SA	16°C	28°C	13°C	26°C	9°C	21°C	7°C	19°C	9°C	22°C	13°C	27°C	Apr-Aug	GMT+2
Pretoria, SA	18°C	30°C	15°C	27°C	7°C	23°C	4°C	22°C	13°C	28°C	16°C	30°C	Oct-Mar	GMT+2
Durban, SA	21°C	29°C	19°C	28°C	12°C	25°C	16°C	25°C	16°C	26°C	19°C	28°C	Oct-Mar	GMT+2
Port Elizabeth, SA	17°C	23°C	15°C	21°C	12°C	20°C	11°C	18°C	12°C	18°C	15°C	21°C	May-Aug	GMT+2
Mbabane, Swaziland	16°C	28°C	13°C	27°C	5°C	23°C	5°C	23°C	10°C	26°C	14°C	28°C	Nov-Feb	GMT+2
Gaborone, Botswana	19°C	33°C	14°C	30°C	7°C	25°C	5°C	25°C	14°C	31°C	18°C	33°C	Dec-Mar	GMT+2
Vic Falls, Zimbabwe	15°C	29°C	14°C	29°C	8°C	23°C	7°C	27°C	16°C	28°C	16°C	26°C	Dec-Mar	GMT+2
Lusaka, Zambia	17°C	25°C	15°C	22°C	11°C	17°C	8°C	16°C	17°C	24°C	17°C	25°C	Dec-Mar	GMT+2
DAR, Tanzania	18°C	28°C	18°C	25°C	19°C	25°C	18°C	23°C	16°C	24°C	18°C	28°C	Mar-May	GMT+3

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• 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).

• 180 days before departure: the agent/group must release 100% of the unsold space.

RATE INCLUDES

- Three meals daily and all alcoholic and other beverages
- Excursions accompanied by a qualified tour guide
- Entrance fees as per itinerary
- 24-hour full room service and bar facilities
- Limited laundry service
- Government tax

RATE EXCLUDES

- Staff gratuities • French Champagne • Off-train beverages

INCLUDED in off-train accommodation on annual journeys:

- Accommodation • Meals at the lodges, hotels, clubs or resorts
- Water and limited wine selection at certain establishments

EXCLUDED from off-train accommodation on annual journeys:

- Off-train beverages (dependent) • Off-train laundry
- Telephone calls • Memorabilia purchases

PRICES We will do our utmost to keep to the prices that are published. However, if increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

SCHEDULING TIMES & ROUTES We cannot be held liable for any delays due to trains not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. The departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing any time between departure and arrival points.

OF SPECIAL NOTE Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as 'Rovos Rail') for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

WHETHER THE PASSENGER RETURNS A SIGNED COPY OF THESE CONDITIONS OR NOT, THE CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE IN FORCE UPON CONFIRMATION OF THE BOOKING.

I, or the person/s on whose behalf I am making this booking, have read and accepted the conditions above.

Date of Trip:	Route:	Signature:
Name:		